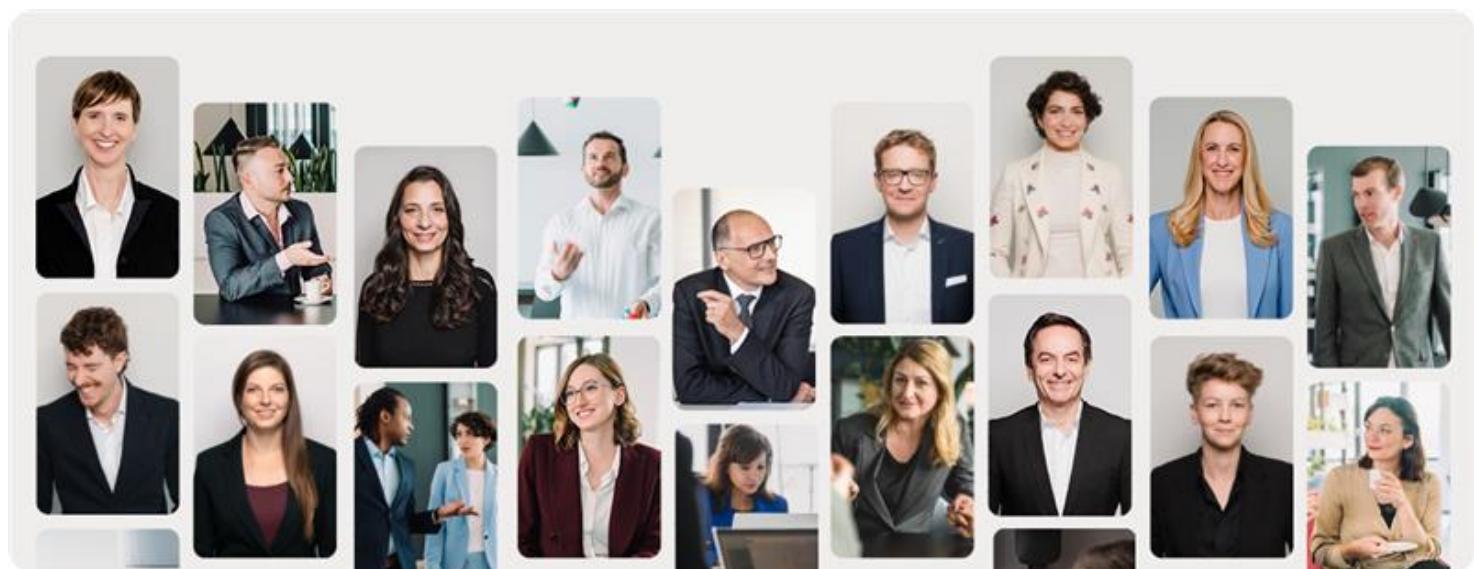


AOP Health is the European pioneer for integrated therapies for rare diseases and in critical care. To enhance our team in Vienna we are looking for a:

Serialization Manager / Serialization System Owner (m/f/d)

1190 Vienna | Full-time employee | Start: as of now |



As **Serialization Manager / Serialization System Owner**, you will have **end-to-end responsibility for our serialization systems and processes**.

You will ensure stable, GMP-compliant system operations and act as a **key interface between IT, Quality, Packaging, external partners, and regulatory authorities**, supporting global market requirements.

What Your Day To Day Will Look Like

- Act as **System Owner** for serialization-related IT systems (e.g. Avarto, Melior, LSPedia)
- Ensure compliant system operation in a GMP environment, including:
 - SOP management
 - Change control
 - Validation activities
 - Periodic reviews
 - User and access management
 - Onboarding activities
- Manage connectivity to regulatory hubs and authorities (e.g. EU-Hub / EMVO, DSCSA)
- Coordinate serial number and master data exchange with authorities, CMOs, and wholesalers
- Administer products, SKUs, and product catalogs (e.g. GS1 standards, BrandSync)
- Support onboarding of new products and markets (e.g. GCC, US, LATAM)
- Implement system changes in collaboration with internal stakeholders and external vendors
- Support serialization-related projects and regulatory implementations

Main Benefits

-  Bonus
-  Homeoffice
-  Flexible working hours
-  Initial and continuing education
-  Canteen
-  Good transport connection
-  Employee events
-  Meal allowance
-  Company doctor
-  Parking spot
-  Healthmeasures

- Handle serialization alerts and support QA investigations and incident reporting
- Manage serialization-related fees and annual agreements with NMVOs
- Act as the primary point of contact for serialization topics for internal and external stakeholders

Your Qualifications and Experience

- Bachelor's degree in Natural Sciences, Business Administration, Information Technology or a related field
or comparable professional experience as a key user or system owner in complex IT environments
- Several years of experience with serialization systems or secondary packaging automation in a GMP-regulated environment
- Strong knowledge of pharmaceutical serialization regulations (EU FMD; DSCSA is an advantage)
- Confident handling of complex IT systems and interfaces
- Structured, precise, and independent working style
- Strong analytical and problem-solving skills
- Ability to clearly communicate technical and regulatory topics to diverse stakeholders
- High level of reliability and resilience in a regulated environment
- Very good English skills; additional languages are an advantage

Our Offer

- An open corporate culture with the opportunity to contribute your own ideas
- Working independently in a collegial and committed team
- Modern working environment with good public transport connections (U4 - Heiligenstadt)
- Flexible working hours (flexitime/time-out days), bonus scheme, additional benefits and employee events
- Structured onboarding and support through a buddy system
- Due to legal requirements, we are obliged to disclose the collective agreement minimum salary, which is EUR 54.642 gross per year, based on full-time employment. However, our actual remuneration packages are market-oriented and aligned with your qualifications and professional experience.

If you would like to work as a team player in an international environment and can identify with our values "Agile, Ambitious, Aligned, Accountable and Appreciative", then: Take this CHANCE and

Your Contact



Kenny Trappi
Talent Acquisition Manager

*Further information on our website:
aop-health.com*